# Medical

Pinnacle supports individuals with a variety of medical needs. From scheduling of appointments to attending appointments with the individuals, we assist individuals with as much or as little support as desired.

### Nursing

Pinnacle nursing service assistance is available 24-hours a day. If there are ever health-related concerns requiring medical recommendations, a qualified health care professional is just a phone call away.

## Medication Management

Our trained staff supports individuals to take prescribed medication as outlined by their physician. We ensure all medication orders are implemented as directed and our documentation system provides accurate medication accountability.

### Benefit Management

Pinnacle coordinates with Medicaid, Medicare, and Social Security to ensure ongoing benefit eligibility. Individuals may choose Pinnacle as their Representative Payee to help manage their finances. Our accounting team provides detailed reports of expenditures and detail of account transactions.

### **Behavior Support Services**

Pinnacle offers assistance to individuals with a variety of challenging behaviors. Our team utilizes Positive Behavior Supports to develop personalized treatment plans assisting in reducing individual's maladaptive behavior. All Pinnacle employees are trained in QBS Safety Care (Behavioral Safety Training), a national behavioral management course that promotes the care, welfare, safety, and security of all individuals in services.